

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	§	
Lawrence E. Ploetz et al.	§	Confirmation No.: 8921
	§	
Application No.: 10/723,687	§	Group Art Unit: 2166
	§	
Filed: November 26, 2003	§	Examiner: Yen, Syling
	§	
For: SYSTEM AND METHOD FOR	§	Atty. Docket: GEMS:0255/YOD/EUB/KAN
PROVIDING POTENTIAL	§	136098SV
PROBLEM SOLUTIONS TO A	§	
SERVICE PROVIDER	§	

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
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37 C.F.R. 1.8

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December 2, 2009

Date

/Lee Eubanks/

L. Lee Eubanks IV

Dear Sir:

**AMENDMENT AND RESPONSE TO
OFFICE ACTION MAILED SEPTEMBER 2, 2009**

This is in response to the Office Action mailed on September 2, 2009.